



News Release

EXCHANGE EUROPE REGION

Office of the Chief of Public Affairs

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Off-Post ESSO fuel and fuel ration card use suspended due to Information Technology Scheduled Maintenance

MAINZ-KASTEL, Germany – The Army and Air Force Exchange Service information technology section will conduct system maintenance and system upgrades on Thursday, October 4, 2012 from 0400-1100.

During the system maintenance and upgrades, customers will not be able to load funds on their fuel card accounts, new fuel cards or replacement cards cannot be issued, and tax free gas purchases will not be possible at the local ESSO Stations.

Persons choosing to use off-post ESSO stations during this time period will pay full price for their fuel purchases.

Exchange Gas Stations will remain open during the system outage but will only be able to process cash transactions.

The outage is expected to last approximately 7 hours; however, services could be restored earlier than planned.

For more information please contact LTC Al Hing, Exchange-Europe at 06134-715-103, DSN: 314-334-2873 or hingaa@AAFES.com.

The Army & Air Force Exchange Service is a joint command and is directed by a Board of Directors which is responsible to the Secretaries of the Army and the Air Force through the Service Chiefs of Staff. The Exchange has the dual mission of providing authorized patrons with articles of merchandise and services and generating non-appropriated fund earnings as a supplemental source of funding for military Morale, Welfare and Recreation (MWR) programs. To find out more about the Exchange's history and mission or to view recent press releases please visit our Web site <http://www.shopmyexchange.com>.